

About Vanguard

▼ INTRODUCTION TO VANGUARD FIRE & SECURITY SYSTEMS, INC.

Vanguard Fire & Security Systems, Inc. is a national fire protection and security company with over 50 years experience in the business of protecting people, property, and products.

With a nationwide presence, and a committed staff of more than 100 life safety professionals we take our work seriously.

Vanguard solutions are tailored to each facilities unique needs and requirements. Our professional engineers, consultants, and technicians work together to provide our clients with the latest in efficient, cost-effective protection.

Vanguard is organized into three operational groups: Sales, Installation, and Service. At our Nationwide Headquarters, located in Grand Rapids Michigan, we coordinate sales, design, project management, and the billing of all projects—Fire Alarm Systems, Security Systems, Clean Agent Systems, Restaurant Suppression Systems, Special Hazard Systems, and Sprinkler Systems.

We invite you to learn about each of these groups and how they work together to serve our valued customers.

VANGUARD MISSION STATEMENT

To profitably serve as a leading, progressive fire protection and security corporation of high quality, offering products and services in a superior manner that are responsive to the safety needs of our customers...for the benefit of our customers and company.



CORE OPERATIONS

▼ VANGUARD SALES GROUP

The Vanguard Sales Group employs industry professionals who seek first to build relationships with customers and prospective customers. We believe that meeting your needs begins with understanding your business, your challenges, and your concerns. Many of our Sales staff have very specialized skills in particular aspects of the fire and security industry—and they work well together to serve our customers—using multiple sales staff and skills when necessary.

▼ VANGUARD INSTALLATION GROUP

The Vanguard Installation Group consists of Engineers working on code and design issues, as well as Field Supervisors and experienced installation Technicians. The design, scheduling, installation, and training on installed systems is handled by this talented group of Vanguard staff. Vanguard invests in its people, and factory training and certification of staff is continual. Likewise, we offer a comprehensive safety program that insures our projects proceed efficiently and with industry best practices at the forefront.

▼ VANGUARD SERVICE GROUP

The dedicated Vanguard Service Group provides customers with ongoing maintenance of fire protection and security systems. Vanguard services systems we originally designed and installed, as well as systems installed by other contractors. Providing 24/7 service is a cornerstone of the Vanguard approach to customer needs. Code, corporate, or insurance required inspections are provided to thousands of Vanguard customers by efficient, thorough, and competent Service staff.