

24/7 CENTRAL STATION MONITORING

▼ VANGUARD OFFERS UL-LISTED, REDUNDANT MONITORING SERVICES

When any of the over 10,000 Vanguard customers contact our staff we personally attend to their needs.

That same level of service applies to customers using our monitoring services. Whether it's a change to an emergency contact list, passcode assistance, or helping customers understand alarm history reports, our staff is there to assist with your monitoring needs.



24/7 MONITORING OF:

- Fire Alarms
- Sprinkler Systems
- Intrusion/Security
- Special Hazards
- Clean Agent Systems
- Environmental
 - Water
 - Humidity
 - Air Quality/Gas
 - Temperature
- Fire Pump
- Remote Video
- Panic Alarms
- Medical Systems
- E-Call
- AED Units

In fact, Vanguard sees monitoring as so critical to our customer base that we utilize the services of a professional Central Station with multiple, redundant facilities and trained personnel who have as their sole focus the 24/7 monitoring and dispatching on your account.

Our Central Station partner meets or exceeds all Underwriters Laboratories requirements (not all Central Stations do). UL representatives randomly inspect all listed facilities to ensure ongoing compliance. Of course all personnel employed by our central station partner must pass a criminal history background check as well.

EMERgency24

Vanguard chooses only the best-of-the-best when it comes to protecting our customers, which is why our central station monitoring services are handled by EMERgency24.

EMERgency24 is a National Alarm Monitoring Company with multiple UL-listed, fully redundant Central Stations nationwide. They have been a leader in Alarm Monitoring since 1967.

EMERgency24 was founded by Dante Monteverde who, in the 1960's, led a team of programmers and engineers in writing the first software-based system for alarm monitoring.

Mr. Monteverde was also named by Security & Sales Integration Magazine to their inaugural list of the 25 most influential people who shaped the security industry.

▼ VANGUARD FLEXIBILITY

Regardless of which company installed your fire protection or safety system, or who monitors or services it today, Vanguard has the ability to service your monitoring needs.

In fact, a big benefit of partnering with Vanguard for your facility monitoring is the technical support our staff can provide for your various fire and security equipment and systems.

As a single-source provider of fire and security solutions with a sizable staff of Technicians and Engineers, Vanguard employs professionals who have past experience working for some of the larger systems manufacturers—such as Simplex, Siemens, EST, Ademco, ADT, Honeywell, and many others.

So, no matter the current company handling your monitoring equipment and services, consider making the switch to Vanguard.

